

Patient information

Re-tubing the Earmould- behind the ear hearing aids

Ear Nose and Throat Directorate

PIF1656/V2

This information leaflet explains why you need to retube your earmould, how to obtain the new tubing and illustrates step by step how to complete this task

It is important that the tubing is replaced regularly, usually every four to six months. This helps to keep the sound from the aid as clear as possible.

Sometimes the audiologist will recommend a shorter interval, if so please follow their advice

You can get replacement tubing from the Audiology Reception, at Broadgreen Hospital- during office hours Monday to Friday 8:00am to 5:30pm, or send in your brown book and request some tubing be sent to you by return of post.

Ask you audiologist to show you how, or you can take it to a hearing aid repair session run by your audiology department.

Step 1:

Pull the old tubing out of the earmould. **Do not** throw the old tubing away as you will need it later (see step 5).



Step 2:

Cut the last five cm (two inches) of a pre-bent piece of tubing to a tapered end. Thread this through the earmould until it comes out the other end.



Step 3:

Pull the tube until the bend reaches the mould. All the tapered section should have come through the other end.



Step 4:

Cut the tapered tubing as close as possible to the earmould. Any tube sticking out could rub the ear and make it sore.



Step 5:

Take the old piece of tubing you saved and line it up with the newly threaded tube. Cut the end to the same length.



Step 6:

Push the end of the tubing onto the plastic nozzle on your hearing aid. Make sure that it bends in the right direction (as shown in the picture).



Further information

Audiology Department Tel: 0151 706 2533 Textphone/TypeTalk number: 18001 0151 706 2533

Merseyside Society for Deaf People Tel: 0151 228 0888

Action on Hearing Loss Tel: 0808 808 0123

British Tinnitus Association Tel: 0800 018 0527

Author: ENT Directorate Review date: February 2019 All Trust approved information is available on request in alternative formats, including other languages, easy read, large print, audio, Braille, moon and electronically.

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